

信息科技建设

BUILDING IT FRAMEWORK

2023年，进出口银行积极推进金融机构数字化转型提升工程，持续加强科技赋能创新，巩固提升IT蓝图系统建设成效，充分发挥好“金融+科技”双引擎作用，全面提升信息科技水平，为本行生产运转和业务发展提供有力保障。

加大科技创新力度，赋能全行业务发展。围绕全行中心工作，持续释放信息科技“一部三中心”新机构新优势，重点科技专项赋能任务见行见效，基本实现业务流程更简化、办理渠道更多元、诉求响应更及时的一站式客户服务，取得了多方面的科技赋能成效，全方位促进本行业务发展与经营管理质效提升。

提升信息科技基础能力建设，为推动全行建设提供基础保障支持。在IT蓝图建设成果基础上，深入开展“数据质量提升年”行动，围绕“深化基础治理、加强数据赋能”，全面强化数据质量对经营管理、客户服务、监管检查等方面的支撑作用，客户信息和内部账户数据质量显著提高，监管检查问题得到有效整改，科技赋能数据质量管理取得突破，全行数据质量齐抓共管机制基本形成。

高度重视防范金融风险，提升业务连续性管理能力。着力打造“安全保障达标年”，目前已初步建成具有本行特色、符合现阶段业务发展、安全可控的网络安全防护体系，网络安全运营水平和应急响应能力显著提升，为数字化转型提供坚实安全保障。结合分布式、智能化、信创发展趋势，推进数据中心技术转型，初步构建基于大数据分析、人工智能等先进技术的智能化运维体系。持续加强IT连续性能力建设，保障系统安全稳定运行，为业务可持续发展提供坚实支撑。

In 2023, the Bank proactively promoted digital upgrading and transformation, continuously made innovations with technological empowerment, consolidated the good results of IT blueprint, and fully leveraged the propelling role of technology to finance, so as to improve its IT capabilities across the board, providing robust support for its business operations and development.

The Bank promoted business development through technological innovation. The new organizational structure, namely one department plus three centers, has brought about new strength for the Bank in fulfilling its main mission, and helped achieve a one-stop customer service system with streamlined business procedure, diversified processing channels and timely response to requests. By so doing, the quality and efficiency of the Bank's business development and management have been greatly promoted in all respects.

The Bank enhanced the IT fundamentals to ensure its overall development. Built on the IT blueprint, the Bank mounted a campaign for data quality promotion to comprehensively strengthen the supportive role of data quality for business operation and management, customer service, and regulatory inspection. As a result, the quality of customer information and internal account data has been effectively improved while issues found in regulatory inspection have been rectified. Breakthroughs have been made in technology-enabled data quality management, and a bank-wide mechanism for data quality management has basically been formed.

The Bank attached great importance to forestalling financial risks and enhancing business continuity management. The Bank has made great efforts in meeting relevant safety and security standards over the year, and preliminarily established a secure and controllable internet safeguard system which is consistent with the Bank's characteristics and business development. By so doing, the internet safety operation level and emergency response capacity were significantly improved, providing reliable guard for digital transformation. In the light of distributed and intelligent features and the trend of IT application innovation, the Bank pushed ahead with the technical transformation of data center, and fundamentally established the smart operation system based on cutting-edge technologies including big data analysis and artificial intelligence. The Bank's strengthened IT continuity capacity ensures safe and stable system operation, so as to provide solid support to the sustainable development of its business.